

CS BBLS:
BriteVerify

November 15^h, 2024

Agenda

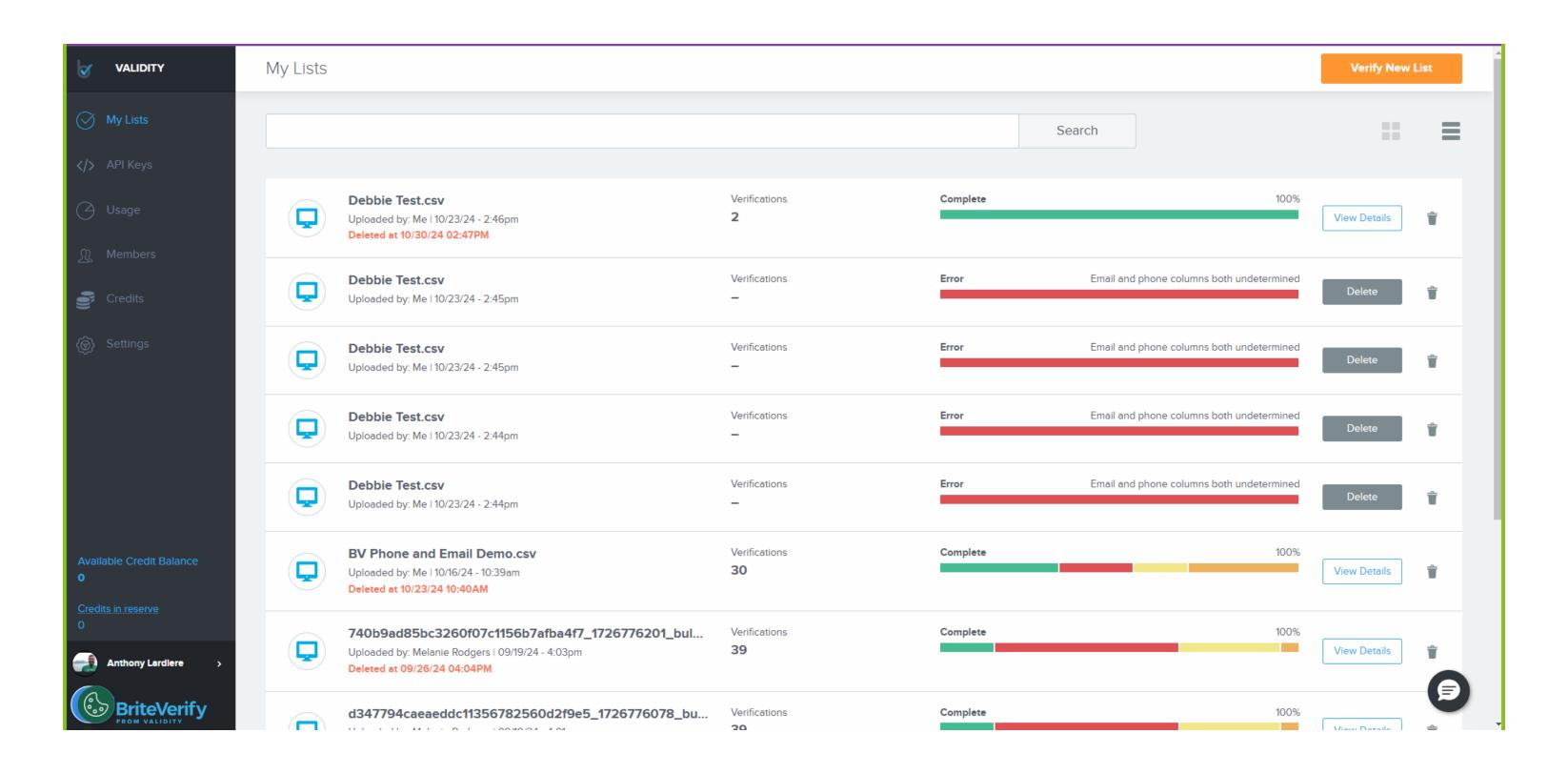
- Interpreting validation results
- Data confidence
- Validation use cases
- Seasonally relevant validation use cases
- Q & A
- Resources





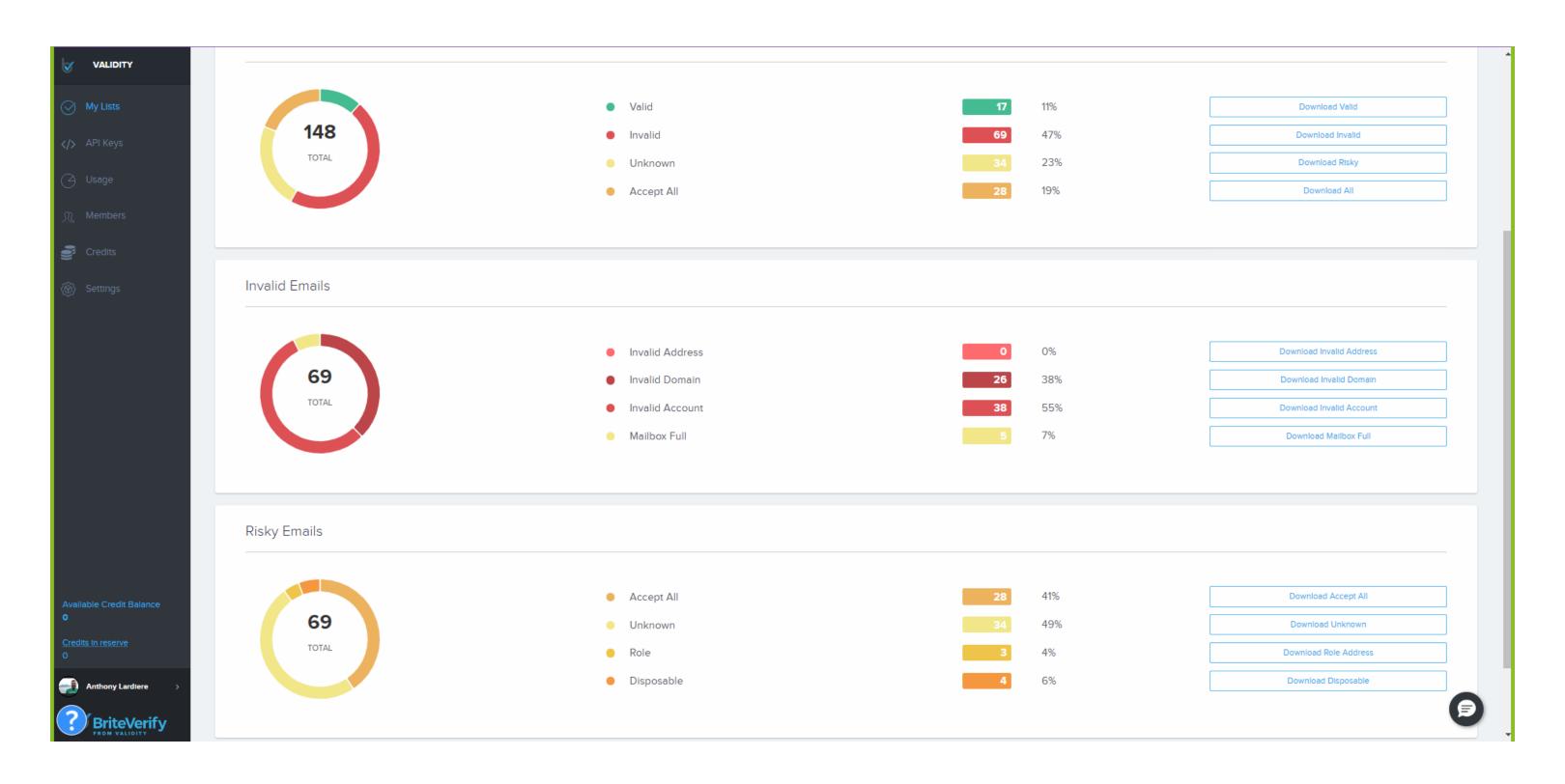
Interpreting Validation Results

BriteVerify Web App Homepage



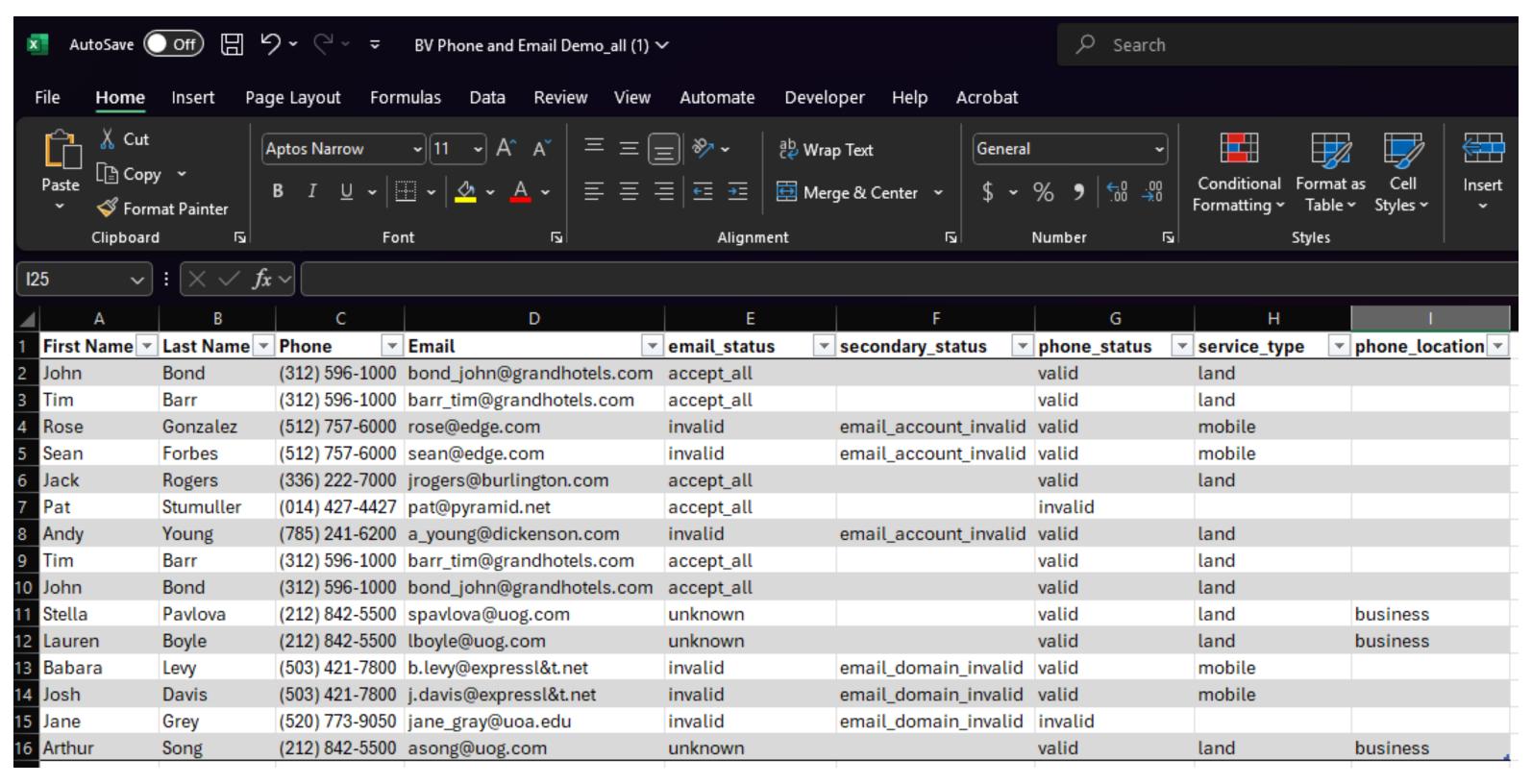


BriteVerify Web App Results Page



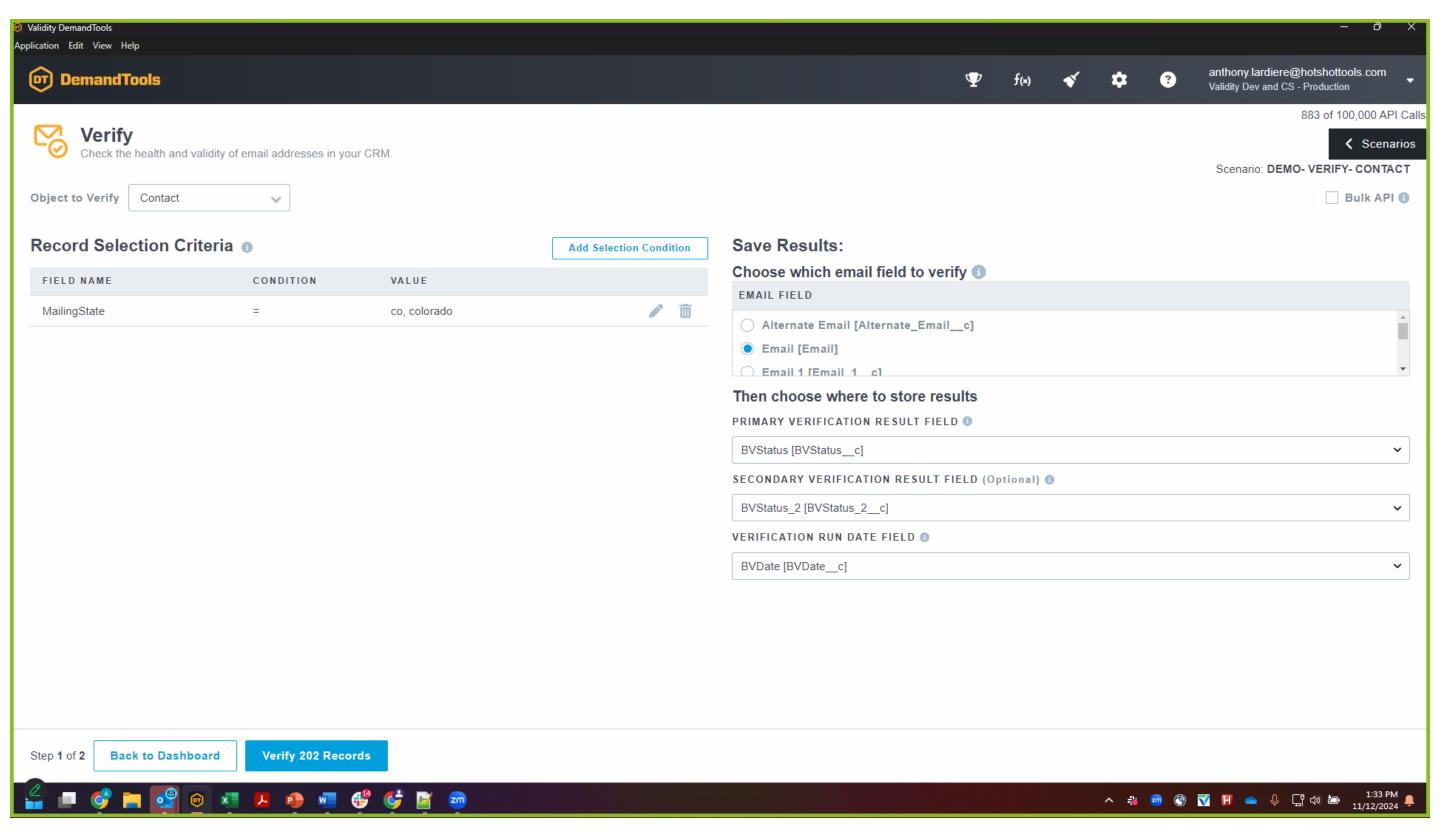


BriteVerify Web App Output File



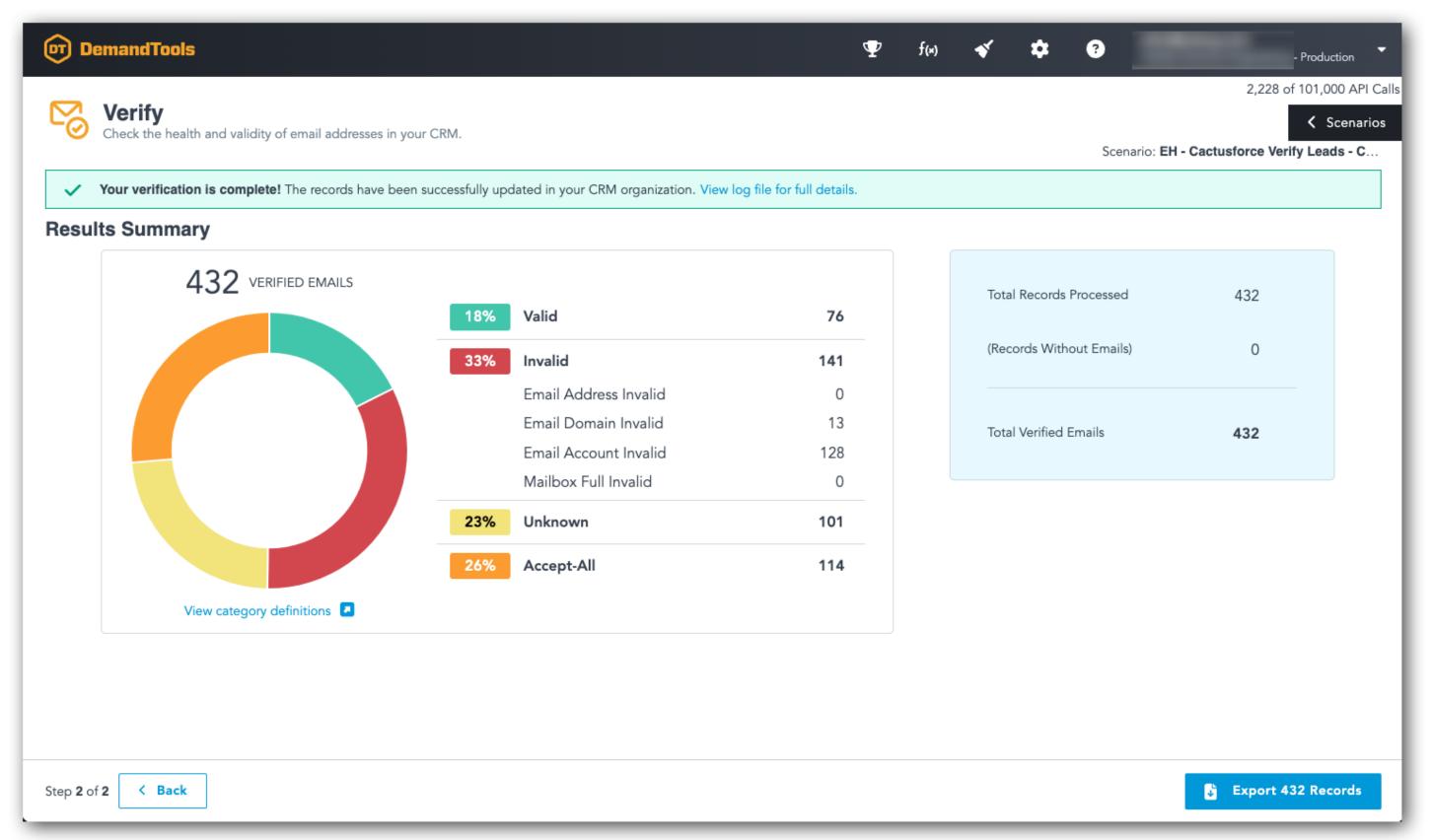


Verify Module within DemandTools 5.x



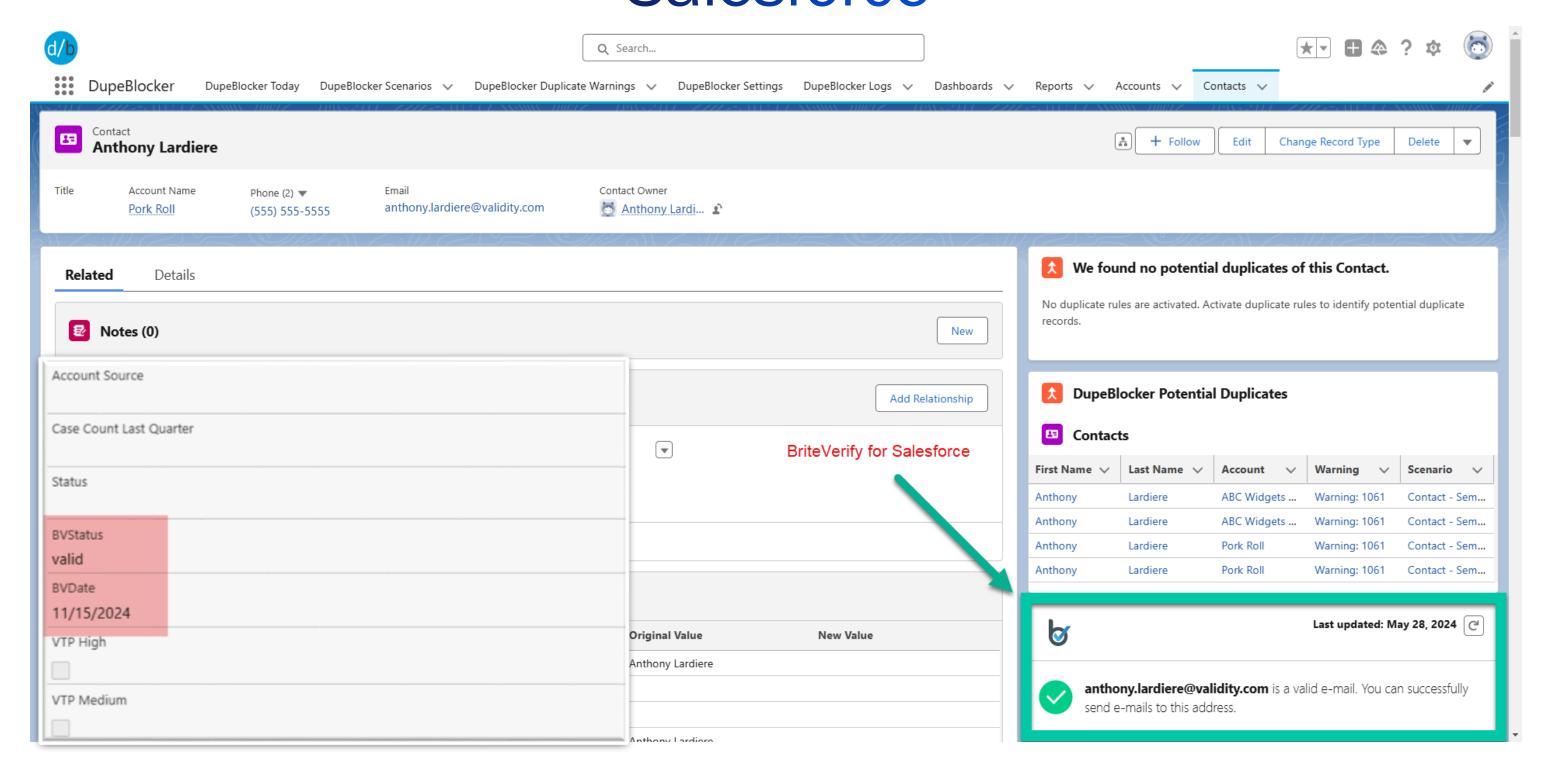


Verify Module within DemandTools 5.x Results





Verify Module Results in Salesforce and BriteVerify for Salesforce





Global Email Validation Results •If your ESP's bounce threshold is 5% or less: Do not mail •If your ESP has given you a dedicated IP: Mail slowly

Valid

Safe to mail.

Invalid

Do not mail.

Accept_all

- Domain consumes all email addresses, valid or not.
- We consider these risky.

- Email looks good but domain is not responding.
- We consider these risky.

Unknown

Global Email Secondary Statuses

Primary Status: Invalid

- Email_Address_Invalid
 - Address format (syntax) is incorrect.
- Email_Domain_Invalid
 - Domain does not exist: Anthony.Lardiere@validdty.com
- Email_Account_Invalid
 - Inbox does not exist at the domain given: Antthony.Lardiere@validity.com
- Mailbox_Full
 - Generates soft bounce as the mailbox is full and cannot accept more.
 - Proceed with caution.

Primary Status: Valid

- Disposable
- Temporary email address and it will self-destruct.
- Consumers use disposable addresses to bypass registration forms. See appendix for screenshot.
- Example MBP: https://temp-mail.org/.
- Do not mail.
- Role_Address
- Typically underperform to addresses that message individuals. Example: DemandToolsCOE@validity.com
- Proceed with caution.



USA & CAN Phone Number Validation Results

Valid Status

- Service Type: This tag identifies the type of phone number verified as a landline, cellphone or VOIP. It would not apply to an unknown status.
 - Mobile: At the time of activation, the number was designated as a cellular number
 - Land: At the time of activation, the number was designated as a land line
 - VOIP: At the time of activation, the number was designated as a VOIP line. Think Zoom phone numbers.
- **Phone Location**: Helps verify if the number belongs to a residential, business or small office location. It would not apply to an unknown status.

Proprietary and confidential, Validity, Inc.

- Residential: The phone number is associated with a residence
- Business: The phone number is associated with a business
- Small_Office: The phone number belongs to a small office

Invalid and Unknown Statuses

- Error Code: This tag helps identify the reason for the invalid or unknown status:
 - Invalid_phone_number : The provided number does not exist.
 - Blank_phone_number: The phone number field is blank. This could be due to improper formatting.
 - Invalid_format : The number provided has insufficient or inaccurate information.
 - Invalid prefix: Unable to verify the phone prefix or first 7 digits.



USA & CAN Physical Address Validation Results

Leveraging the USPS Coding Accuracy Support System (CASS) and Canada Post's Software Evaluation and Recognition Program (SERP)

- •Valid: Address verified successfully.
- •Invalid: Issues prevent validation, including:
 - Missing or incorrect suite/apartment numbers
 - Multiple possible matches for the address
 - Invalid or missing postal code, street, or building numbers
 - Non-deliverable or unknown street
 - Mismatched directional info (Ave, Blvd, etc.)
- Unknown: Unable to confirm address.







Data Confidence

Why trust the results? **validity**

- BriteVerify is the industry's longest standing solution with over a decade of experience and expertise. With the highest privacy and security standards, we has an established customer base consisting of organizations of all sizes and across all verticals.
 - <u>DPA</u> (Data Processing Addendum)
 - <u>Security@validity.com</u> for InfoSec White Papers.
- BriteVerify email validation uses custom integrations developed in conjunction with Mailbox Providers (MBPs) to communicate with their mail servers via their preferred method. BriteVerify communicates directly with the MBP to authenticate if an email address exists on the email server. Our technology works with all global MBPs and is constantly updated for changes in existing MBPs and new MBPs. This method is 97%+ accurate and averages 0.5 seconds per verification.
- For physical addresses, we leverage the USPS Coding Accuracy Support System (CASS) and Canada Post's Software Evaluation and Recognition Program (SERP)

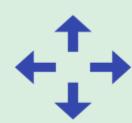
What makes BriteVerify validation better?



Highest privacy & security standards



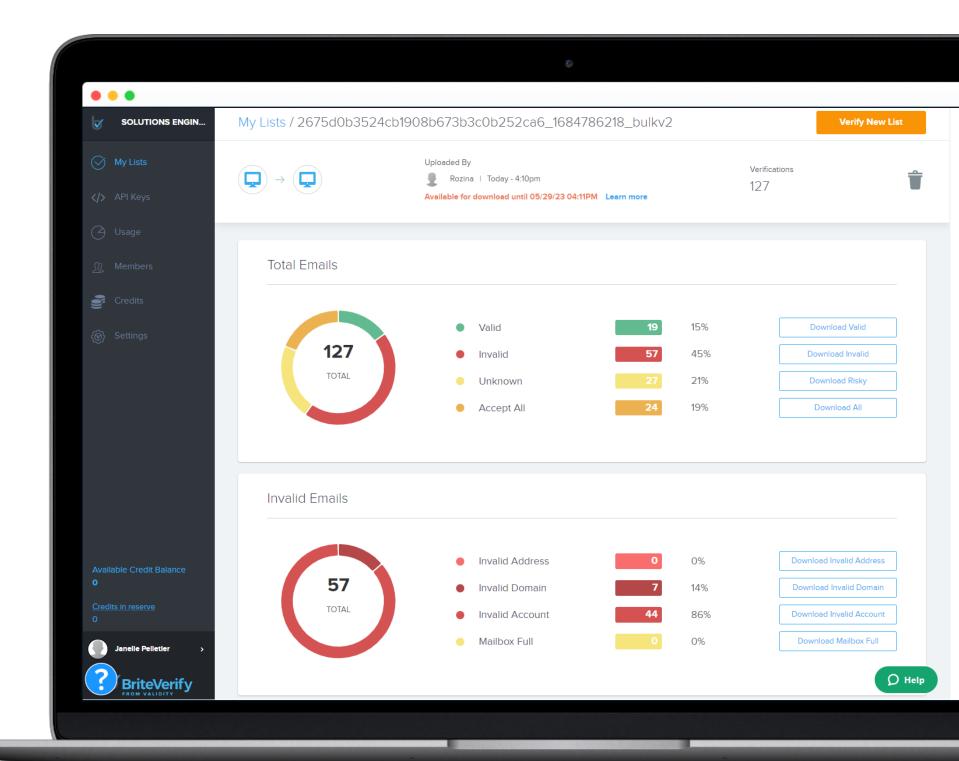
Quality & accuracy you can trust



Flexible options to fit your needs



Speed at scale







Use Cases

Email and Phone

- Email List Cleaning for Marketing: A company runs a promotional email campaign and needs to ensure their email list is clean and up-to-date, reducing bounce rates and improving deliverability. Routine maintenance is important to discuss with our customers.
- **CRM Data Accuracy**: A business integrates BriteVerify to regularly verify email addresses in their CRM, ensuring they only reach valid and active contacts.
- E-commerce Signups: An online retailer uses BriteVerify to validate customer email addresses during account creation to prevent future communication issues.
- Lead Generation: A sales team verifies email addresses from trade shows or webinars to ensure they are contacting valid leads.
- before sending SMS marketing messages, ensuring that phone numbers are valid, formatted correctly, and active. This helps improve engagement rates and avoids sending messages to incorrect or unreachable numbers.





Physical Addresses in **USA** and **CAN validity**

Correctly formats physical addresses for mail (USPS/Canada Post standards).

Fixes incomplete addresses (e.g., adding missing city, state, or zip code).

Corrects mismatched city and state if street and zip code are correct.

Provides zip code when street, city, and state are valid.

Converts 5-digit zip codes to 9-digit when applicable.

Flags missing details like floor or suite in error messages.



'Tis the Season...for Validation

'Tis the Season...for List Validation

Seasonally Relevant Use Cases

- Re-Engagement Campaigns
- Acquisition Pushes
 - Channel
 - Intent
 - o Co-branding
- Guarding against spam sign-ups & bots
- T&C Emails
- Privacy Policy Updates





▼ validity

Q&A



Resources and Appendix



BriteVerify Web App

BriteVerify API Documentation

BriteVerify Help Center

Helpful Articles:

- Email, phone and address verification API status key
- <u>Understanding Statuses in BriteVerify</u>
- How Does BriteVerify Email Verification Work?
- How does BriteVerify's phone number verification work?
- How to import and verify your phone list in BriteVerify

Appendix

